



THE MOTORCRAFT AND OMNICRAFT BATTERY WARRANTY

Your rights under the Australian Consumer Law*

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage.

You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality, and the failure does not amount to a major failure.

* This is a notice which must be provided to consumers under the Australian Consumer Law.

The Motorcraft/Omnecraft Battery Warranty – Warranty Statement

This warranty applies to each new Motorcraft or Omnicraft Battery purchased from an Authorised Ford Dealer at retail or fitted to a vehicle during a service by an Authorised Ford Dealer. For the Motorcraft/Omnecraft Battery Warranty Period, Ford will REPAIR OR REPLACE FREE OF CHARGE, any such battery found to be unusable or unserviceable due to defects in material, manufacturer's faults or workmanship under normal use and operation, provided that the battery:

- i) was correctly installed in, affixed or attached to the product for which application, the battery was designed and sold;
- ii) has not been altered, modified or repaired outside a location designated or approved by Ford (or a supplier nominated by Ford), in a way which adversely affects the performance, durability, stability, reliability, or safety of that battery;
- iii) has been properly used and operated within the capacity and operating limitations as specified by Ford or the manufacturer of the battery;
- iv) has been properly maintained, charged and cared for; and
- v) is returned to an Authorised Ford Dealer, transportation charges prepaid.

This Motorcraft and Omnicraft Battery Warranty covers the battery categories listed above subject to the batteries being sized properly and used in the application for which they are intended and charged with approved manufacturers' charging & testing guidelines, which are set out at the following location: <https://www.fordtradeclub.com.au/parts/warranty>

Warranty claims must have dated proof of purchase in the form of a copy of tax invoice with the return of battery in question. The costs of delivering the battery to the warranty location and collecting it and any replacement are yours. The claim must be made within the warranty period listed above. The warranty period for a replacement battery starts on the date of purchase of the defective battery it replaces.

Without limiting the warranty conditions above, Ford has no obligation under this warranty with respect to any defects or damage to the battery arising from any abuse or mishandling of the battery, or from any one or more of the following:

- i) normal wear and tear;
- ii) physical damage caused by you;
- iii) sulphation;
- iv) your negligence (before or during use);
- v) overcharging or undercharging;
- vi) faulty vehicle charging system;
- vii) failure to maintain acid levels (for conventional type batteries);
- viii) overfilling or incorrect filling (for conventional types);
- ix) where markings have been tampered with;
- x) broken or removed vent plugs;
- xi) installing a vehicle battery that has lower capacity than is specified on the vehicle battery;
- xii) storing the battery for a long period of time without maintenance and charging;
- xiii) faulty connections, faulty wiring or improper mounting by someone other than an Authorised Ford Dealer;
- xiv) fitting an incorrect or under-specified battery type to a vehicle;
- xv) repeated deep discharge;
- xvi) prolonged storing of the battery with minimal use (batteries will generally sulphate and will not recover their full state of charge);
- xvii) electrical faults (short, excessive loads);
- xviii) modifying the battery (including, but not limited to, acid additives, lead terminal changes or any other contaminants);
- xix) damage caused by you;
- xx) discharged batteries or diminishing capacity due to age and depth of charge;
- xxi) a flat battery;
- xxii) spillage from over filling;
- xxiii) using batteries for motorsport or racing activities.

Please be aware that batteries must be fully charged for testing, if charging is required, a charging fee may apply.

Ford will not be liable any loss or damages of any other kind, whether direct, incidental, consequential including lost profits, exemplary, special or otherwise, including any lost profits or removal, shipping, or installation expenses arising from or relating in any way to the purchase, defect, existence or use of the Battery.

The Motorcraft and Omnicraft Battery Warranty is in addition to other rights and remedies conferred on consumers under any applicable Commonwealth, State or Territorial Statutory Enactment.



Definitions

In this Motorcraft and Omnicraft Battery Warranty:

“Authorised Ford Dealer” means a dealer appointed by Ford to sell new and/or unused vehicles and new replacement parts/accessories of the kind marketed from time to time by Ford in Australia.

“Ford” means Ford Motor Company of Australia Pty Limited A.B.N. 30 004 116 223 of Level 1, 600 Victoria Street, Richmond, Victoria 3121, telephone 13 FORD (13 3673).

“Statutory Enactment” means the Competition & Consumer Act 2010 (Cth) and any other statutory enactment of the Commonwealth of Australia or of any Australian State or Territory and includes any law, by-law, rule, regulation, or ordinance made pursuant to any such statutory enactment.

“Motorcraft/Omnecraft Battery Warranty Period” means the warranty periods set out at the following location: <https://www.fordtradeclub.com.au/parts/warranty>

Warranty Explanation

1. When does my Motorcraft/Omnecraft Battery Warranty Period begin?

The Motorcraft/Omnecraft Battery Warranty Period begins for Motorcraft or Omnicraft Batteries:

- (a) sold without fitment, on the date of purchase; and
- (b) fitted during a service, on the date of fitment by the Authorised Ford Dealer.

2. What do I need to do to make a claim under this Motorcraft and Omnicraft Battery Warranty?

You must provide proof of purchase of the battery to an Authorised Ford Dealer within the Motorcraft and Omnicraft Battery Warranty Period.

3. Do I have to bear any costs or expenses in connection with claiming under the Motorcraft and Omnicraft Battery Warranty?

No, the repair to, or replacement of, the part/accessory is provided free of charge, although you may be required to pay a charging fee to test the battery if the warranty claim is rejected.

BATTERY WARRANTY PERIODS

Category	Motorcraft Part Number	Warranty Period Private	Warranty Period Commercial
General Starting	MBAZ10655A	30	12
	MBAZ10655B	30	12
	MBAZ10655C	36	12
	MBAZ10655D	30	12
	MBAZ10655F	30	12
	MBAZ10655H	24	12
	MBAZ10655K	36	12
	MBAZ10655M	30	12
	MBAZ10655P	30	12
	MBAZ10655Q	30	12
Stop/Start EFB	MBAZ10655T	30	12
	MBAZ10655E	30	12
	MBAZ10655J	30	12
Stop/Start AGM	MBAZ10655L	30	12
	MBAZ10655N	36	12
	MBAZ10655R	36	12
	MBAZ10655U	36	12

Category	Omnicraft Part Number	Warranty Period Private	Warranty Period Commercial
General Starting	QBA21RA400A	30	12
	QBA21RA400B	30	12
	QBA24A675	24	12
	QBA24RA675	24	12
	QBA25A600	36	12
	QBA25A610	36	12
	QBA27A750	24	12
	QBA27RA750	24	12
	QBA35A550	30	12
	QBA35A600	36	12
	QBA35A610	36	12
	QBA49H8A915	30	12
	QBA51A465A	30	12
	QBA51A465B	30	12
	QBA51RA465A	30	12
	QBA51RA465B	30	12
	QBA90T5A625	30	12
	QBA91T6A680	30	12
	QBA92T7A775	30	12
	QBA97RH5A655A	30	12
	QBAMZ10655Q	30	12
	QBAMZ10655B	30	12
	QBAMZ10655F	30	12
	QBAMZ10655AP	24	12

Category	Omnicraft Part Number	Warranty Period Private	Warranty Period Commercial	
General Starting	QBAMZ10655G	24	12	
	QBAMZ10655V	24	12	
	QBAMZ10655C	24	12	
	QBAMZ10655P	30	12	
	QBAMZ10655AD	30	12	
	QBAMZ10655AB	30	12	
	QBAMZ10655D	30	12	
	QBA97RH5A655B	30	12	
	QBA98RH6A680A	30	12	
	QBA98RH6A680B	30	12	
Stop/Start EFB	QBAMZ10655R	30	12	
	QBEFBA25A650	30	12	
	QBEFBA27A720	30	12	
	QBEFBA27RA720	30	12	
	QBEFBA35A650	30	12	
	QBEFBA47A640	30	12	
	QBEFBA48A720	30	12	
	QBEFBA94RA800	30	12	
	Stop/Start AGM	QBA11071100AGM	36	12
		QBA65700AGM	36	12
QBA75820AGM		36	12	
QBA85920AGM		36	12	
QBA951020AGM		36	21	
Commercial - Heavy Trucks/ Buses	QBAMZ10655AM	12	12	
	QBAMZ10655AG	12	12	
	QBAMZ10655H	12	12	
	QBAMZ10655M	12	12	
	QBAMZ10655AF	12	12	



Motorcraft



Omnicraft